

Multi-Instance

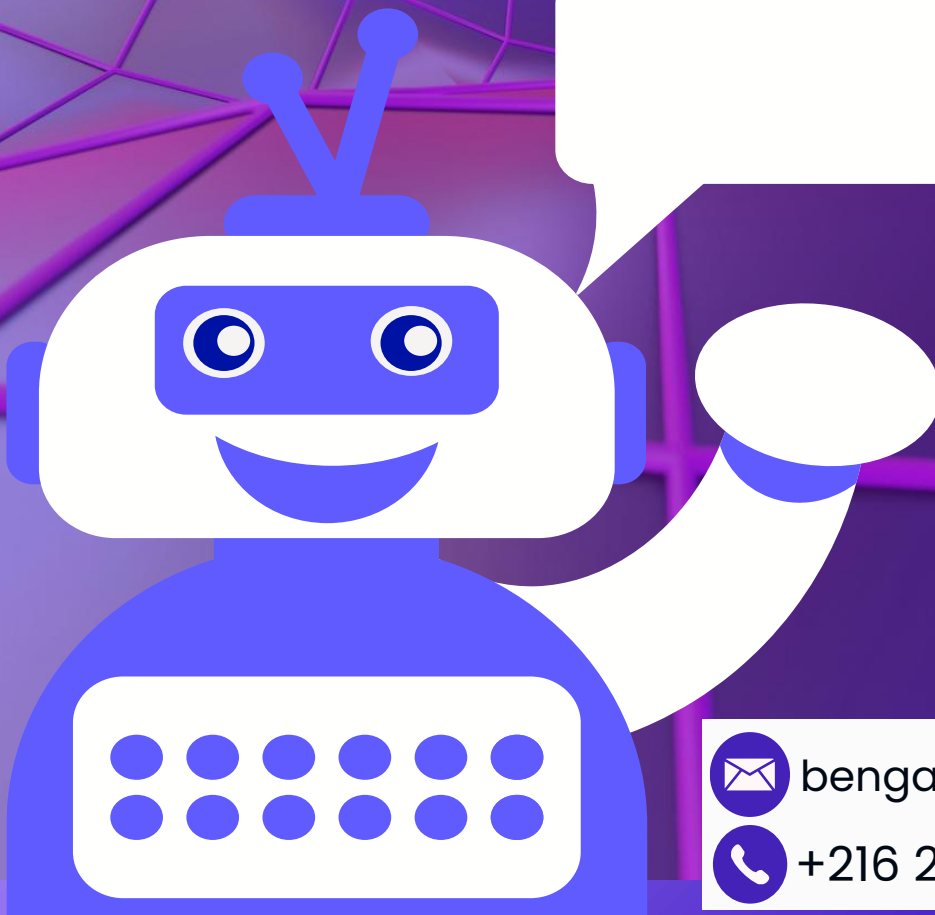
CHATBOT AI

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Summary: This platform allows administrators to create personalized chatbots by uploading documents that serve as the chatbot's knowledge base. Admins can also assign sub-admins, publish the chatbot for public use, and track usage through detailed statistics. End users can simply scan a QR code to access the chatbot, ask questions, and receive answers directly from the uploaded documents.



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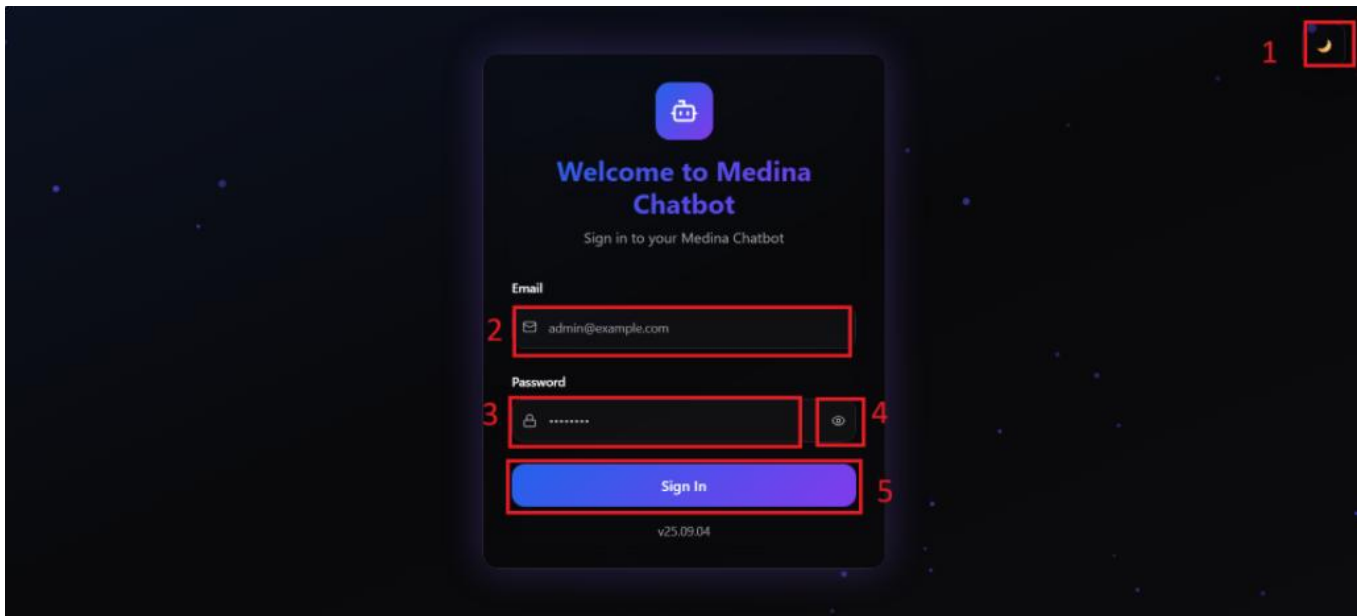


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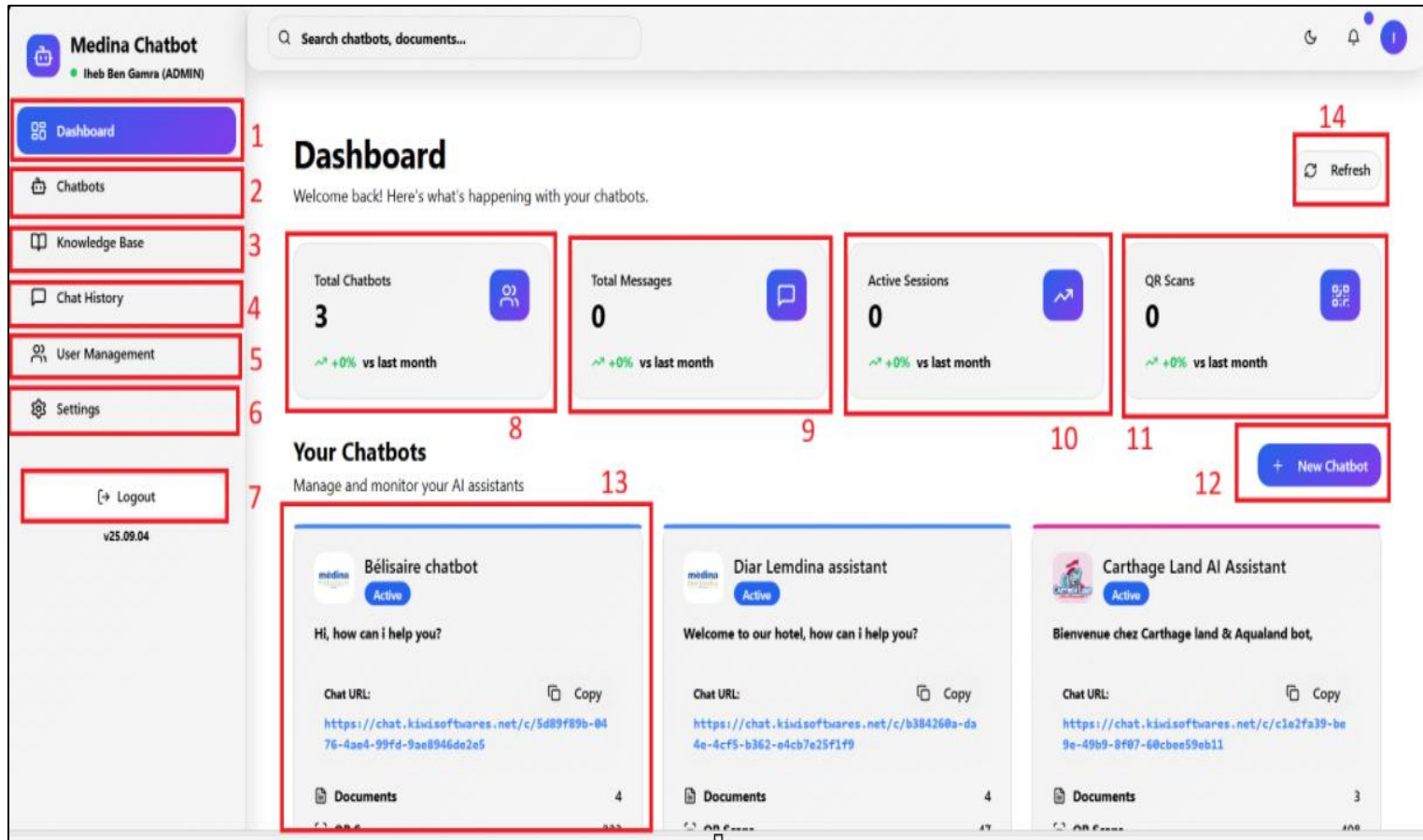
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I. Authentication



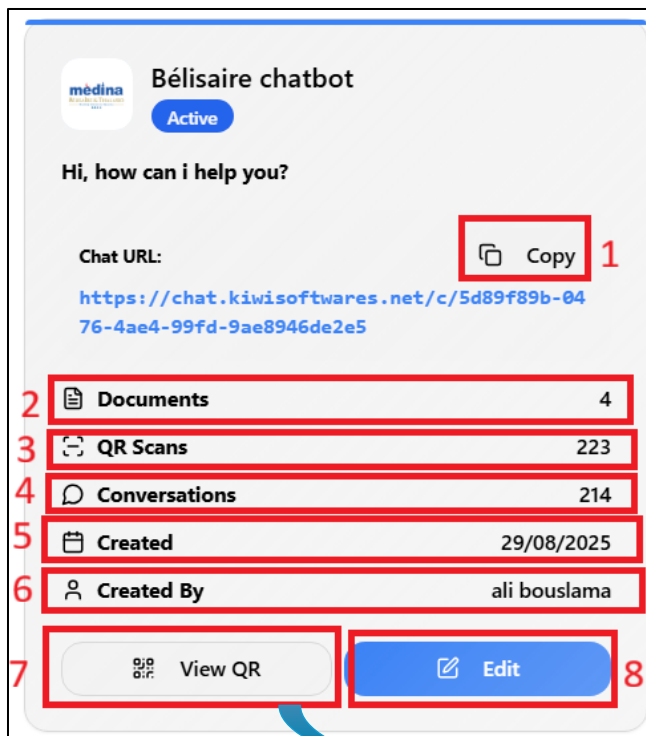
1. Click on this button to switch between dark mode and light mode.
2. Enter your email in the provided field.
3. Input your password in the designated box.
4. The eye icon allows you to show or hide the password.
5. Click the "Sign In" button to log into your account.

II. Dashboard

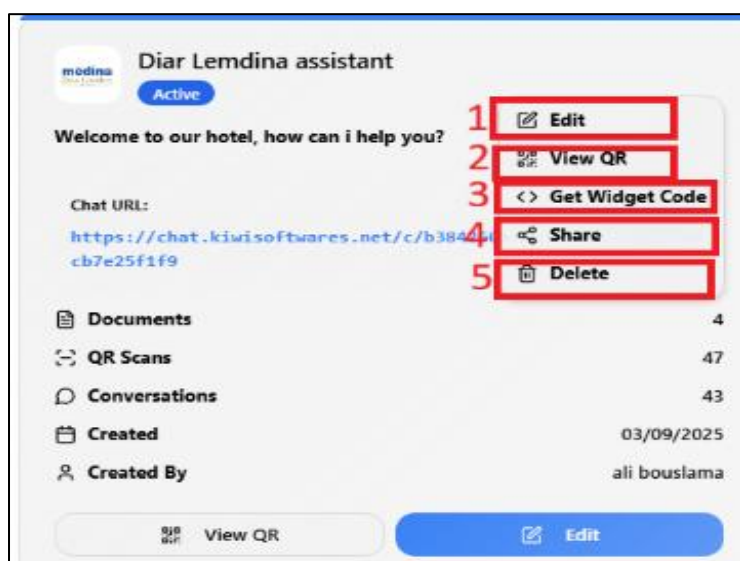


1. The "Dashboard" tab provides an overview of your chatbot activities.
2. The "Chatbots" section allows you to manage your chatbot list.
3. The "Knowledge Base" tab helps you organize and update chatbot information.
4. The "Chat History" section displays past interactions with your chatbots.
5. The "User Management" tab enables you to control user access and roles.
6. The "Settings" option lets you configure dashboard preferences.
7. The "Logout" button signs you out of the current session.
8. The "Total Chatbots" box shows the number of active chatbots.
9. The "Total Messages" box displays the total messages handled.
10. The "Active Sessions" box indicates the number of current user sessions.
11. The "QR Scans" box tracks the number of QR code scans.
12. The "New Chatbot" button allows you to create a new chatbot.
13. The "Your Chatbots" section lists and manages your active AI assistants.
14. The "Refresh" button updates the dashboard with the latest data.

III. Chatbot Management



1. The "Copy" button allows you to copy the chat URL.
2. The "Documents" section provides access to related files.
3. The "QR Scans" box displays the number of QR code scans.
4. The "Conversations" box shows the total number of interactions.
5. The "Created" field indicates the date the chatbot was established.
6. The "Created By" field shows the name of the creator.
7. The "View QR" button lets you preview the QR code.
8. The "Edit" button enables you to modify the chatbot settings.



1. The "Edit" button allows you to modify the chatbot settings.
2. The "View QR" button enables you to preview the QR code.
3. The "Get Widget Code" option provides the code to embed the chatbot.
4. The "Share" button lets you share the chatbot with others.
5. The "Delete" button removes the chatbot from the system.

The image shows a 'Create New Chatbot' form with the following elements highlighted by numbered red boxes:

- 1:** The title 'Create New Chatbot' and the close button (X) in the top right corner.
- 2:** The 'Logo' section containing a row of default logo icons.
- 3:** The 'Upload Custom Logo (PNG/JPEG)' section with a file selection button labeled 'Choisir un fichier' and 'Aucun fichier choisi'.
- 4:** The 'Name' text input field containing the placeholder text 'e.g., Customer Support Bot'.
- 5:** The 'Message de bienvenue' (Welcome message) text area with the placeholder text 'Personnaliser votre message de bienvenue...'.
- 6:** The 'Instructions personnalisées' (Custom instructions) text area with the placeholder text 'Entrez des instructions pour personnaliser les réponses du chatbot (ex: 'Réponds toujours en français avec un ton amical.')
- 7:** The 'Documents (PDF, TXT, PNG, JPEG)' section, including a file selection button labeled 'Sélect. fichiers' and 'Aucun fichier choisi', and an 'Add More' button with a plus icon.
- 8:** The 'Primary Color' section showing a grid of 10 color swatches.
- 9:** The 'Preview' section showing a chatbot card with the name, description, and document count.
- 10:** The 'Cancel' button at the bottom left.
- 11:** The 'Create Chatbot' button at the bottom right.

1. The "Create New Chatbot" title and close button mark the top of the creation window.
2. The "Logo" section offers various default logo options to choose from.
3. The "Upload Custom Logo" field allows you to upload a PNG or JPEG image file.
4. The "Name" field is where you enter the chatbot's name, e.g., Customer Support Bot.
5. The "Message de bienvenue" field lets you personalize the welcome message.
6. The "Instructions personnalisées" section allows you to add custom instructions for the chatbot.
7. The "Documents" section enables you to upload files like PDF, TXT, PNG, or JPEG.
8. The "Primary Color" option lets you select a color for the chatbot's theme.
9. The "Preview" section displays the chatbot name, description, and attached documents.
10. The "Cancel" button allows you to discard the creation process.
11. The "Create Chatbot" button finalizes and saves the new chatbot.

The screenshot shows a web interface for editing a chatbot. On the left is a sidebar titled 'Sections' with seven items, each in a red box and numbered 1 through 7. The main area is titled 'Modifier le Chatbot' and contains several sections, also highlighted with red boxes. The 'Nom du Chatbot' section shows 'Bélisaire chatbot'. The 'Message de bienvenue' section shows 'Hi, how can i help you?'. The 'Couleur Principale' section shows the hex code '#3B82F6' and a 'Choisir la Couleur' button with a blue circle. The 'Logo' section shows a 'medina' logo and a 'Choisir un fichier' button with the text 'Aucun fichier choisi'. The 'Documents Existants' section lists four PDF files: 'all in anglais summer 25.pdf', 'all in 24-24 ETE 25.pdf', 'Fact Sheet MÃ©dina Belisaire & Thalasso.pdf', and 'TARIFS RACK RATE ETE 2025 MEDINA HOTELS & RESORTS.pdf'.

Sections

1. Nom
2. Msg Bienvenue
3. Instructions
4. Couleur Principale
5. Logo
6. Documents
7. Statut Actif

Modifier le Chatbot

Nom du Chatbot

Bélisaire chatbot

Message de bienvenue

Hi, how can i help you?

Couleur Principale

#3B82F6 Choisir la Couleur

Logo

medina Choisir un fichier **Aucun fichier choisi**

Documents Existants

- all in anglais summer 25.pdf (pdf, 269.32 KB)
- all in 24-24 ETE 25.pdf (pdf, 216.07 KB)
- Fact Sheet MÃ©dina Belisaire & Thalasso.pdf (pdf, 463.88 KB)
- TARIFS RACK RATE ETE 2025 MEDINA HOTELS & RESORTS.pdf

1. The "Nom" section allows you to edit the chatbot's name, e.g., Bélisaire chatbot.
2. The "Msg Bienvenue" field enables you to modify the welcome message.
3. The "Instructions" section lets you update the chatbot's instructions.
4. The "Couleur Principale" option allows you to change the primary color, e.g., #3B82F6.
5. The "Logo" section provides the option to upload or change the chatbot's logo.
6. The "Documents" area displays and manages existing document files.
7. The "Statut Actif" toggle switches the chatbot's active status on or off.

Knowledge Base

Manage documents and training data for your chatbots

Select Chatbot

Bélisaire chatbot

Add Documents

Search documents...

Filters

Document	Type	Size	Date	Actions
 all in anglais summer 25.pdf	PDF	269.3 KB	04/09/2025	...
 all in 24-24 ETE 25.pdf	PDF	216.1 KB	04/09/2025	...
 Fact Sheet MÃÃÃdina Belisaire & Thalasso.pdf	PDF	463.9 KB	04/09/2025	...
 TARIFS RACK RATE ETE 2025 MEDINA HOTELS & RESORTS.xlsx	XLSX	90.8 KB	04/09/2025	...

8

Replace

9

Download

10

Delete

1. The "Select Chatbot" dropdown lets you choose the chatbot to manage, e.g., Bélisaire chatbot.
2. The "Add Documents" button allows you to upload new files to the knowledge base.
3. The "Search documents" field enables you to find specific documents by keyword.
4. The "Document" column lists the names of all uploaded documents.
5. The "Type" column indicates the file format of each document.
6. The "Size" column shows the file size in kilobytes.
7. The "Date" column displays the upload date of each document.
8. The "Replace" option lets you update an existing document with a new version.
9. The "Download" option allows you to save a document to your device.
10. The "Delete" option removes a document from the knowledge base.

Chat History

View and analyze conversations across all your chatbots

Total Conversations
518

1 

Today's Chats
0

2 

Active Users
70

3 

Search conversations...

4  Filters

6

5 

Diar Lemdina assistant active

Anonymous 9 messages 06/09/2025 00:15:50

Last: les horaires d'ouverture

04/09/2025 22:36:33

opening hours please
04/09/2025 22:57:48

Les heures d'ouverture sont les suivantes : *
**Petit-déjeuner buffet : ** 7h00 - 10h00 *
**Petit-déjeuner tardif (continental) : **
10h00 - 12h00 (restaurant tunisien
uniquement) * **Snacks : ** 12h00 - 18h00
(Pool House et Beach Bar) * **Déjeuner
buffet : ** 12h30 - 15h00 * **Diner buffet : **
18h30 - 21h30 * **Mini-buffet : ** 22h00 -
2h00 * **Coin sandwiches : ** 2h00 - 4h00
(Lobby Bar) * **Petit-déjeuner matinal : **

Bélisaire chatbot active

Anonymous 8 messages 05/09/2025 15:06:54

Last: hi

Bélisaire chatbot active

1. The "Today's Chats" section displays the number of conversations from today.
2. The calendar icon allows you to filter chats by specific dates.
3. The "Active Users" section shows the number of currently active users.
4. The "Search conversations" field lets you find specific chat interactions.
5. The dropdown menu provides options to view conversation details.
6. The conversation details.

IV. User Management

User Management

The User Management interface displays a list of users in a card-based format. A red box labeled '1' highlights the first user card for 'ali bouslama', which includes their email 'ali22@gmail.com', role 'ADMIN', and creation date '29/08/2025'. Red boxes labeled '2' and '3' highlight the 'Edit' (pencil icon) and 'Delete' (trash icon) buttons on this card. A red box labeled '4' highlights the '+ Create User' button in the top right corner. Other user cards shown include 'User lheb' (Role: User, Created: 29/08/2025) and 'testadmin' (Role: ADMIN, Created: 01/09/2025).

1. The user card displays the user's name and email address.
2. The "Edit" icon allows you to modify the user's details.
3. The "Delete" icon enables you to remove the user from the system.
4. The "Create User" button lets you add a new user to the management list.

The 'Create User' modal form contains the following fields and controls, each highlighted with a red box and a number: 1. 'Name' field with placeholder 'Enter name'. 2. 'Email' field with placeholder 'Enter email'. 3. 'Password' field with placeholder 'Enter password'. 4. 'Role' dropdown menu currently showing 'User'. 5. 'Cancel' button. 6. 'Create' button.

1. The "Name" field allows you to enter the user's full name.
2. The "Email" field requires you to input the user's email address.
3. The "Password" field lets you set a password for the new user.
4. The "Role" dropdown enables you to assign a role, such as User, to the user.
5. The "Cancel" button discards the user creation process.
6. The "Create" button saves and finalizes the new user account.

The image shows a dialog box titled "Edit User" with a close button (X) in the top right corner. It contains four input fields and two buttons at the bottom. Red boxes and numbers 1 through 6 are used to highlight and identify specific elements:

- 1:** The "Name" input field containing the text "ali bouslama".
- 2:** The "Email" input field containing the text "ali22@gmail.con".
- 3:** The "New Password (optional)" input field containing the placeholder text "Enter new password".
- 4:** The "Role" dropdown menu, which currently shows "Admin" and has a downward arrow.
- 5:** The "Cancel" button, which is a white button with a black border.
- 6:** The "Save" button, which is a blue button with a white border and a save icon.

1. The "Name" field displays and allows editing of the user's name.
2. The "Email" field shows and permits editing of the user's email address.
3. The "New Password (optional)" field lets you enter a new password if desired.
4. The "Role" dropdown enables you to change the user's role, such as Admin.
5. The "Cancel" button discards any changes made during editing.
6. The "Save" button applies and saves the updated user information.

V. Settings

Settings

Manage your account and application preferences

Account

Full Name

Iheb Ben Gamra1

Email

bengamraiheb13@gmail.com2

Platform Name

Medina Chatbot3

Platform Logo

Using default robot logo

Upload New Logo

Choisir un fichier

Aucun fichier choisi4

Appearance5

Theme

Choose between light and dark mode

☀

🌙 Light Mode

Primary Color

Customize the accent color for your interface

✓

Blue

Green

Purple

Pink

Orange

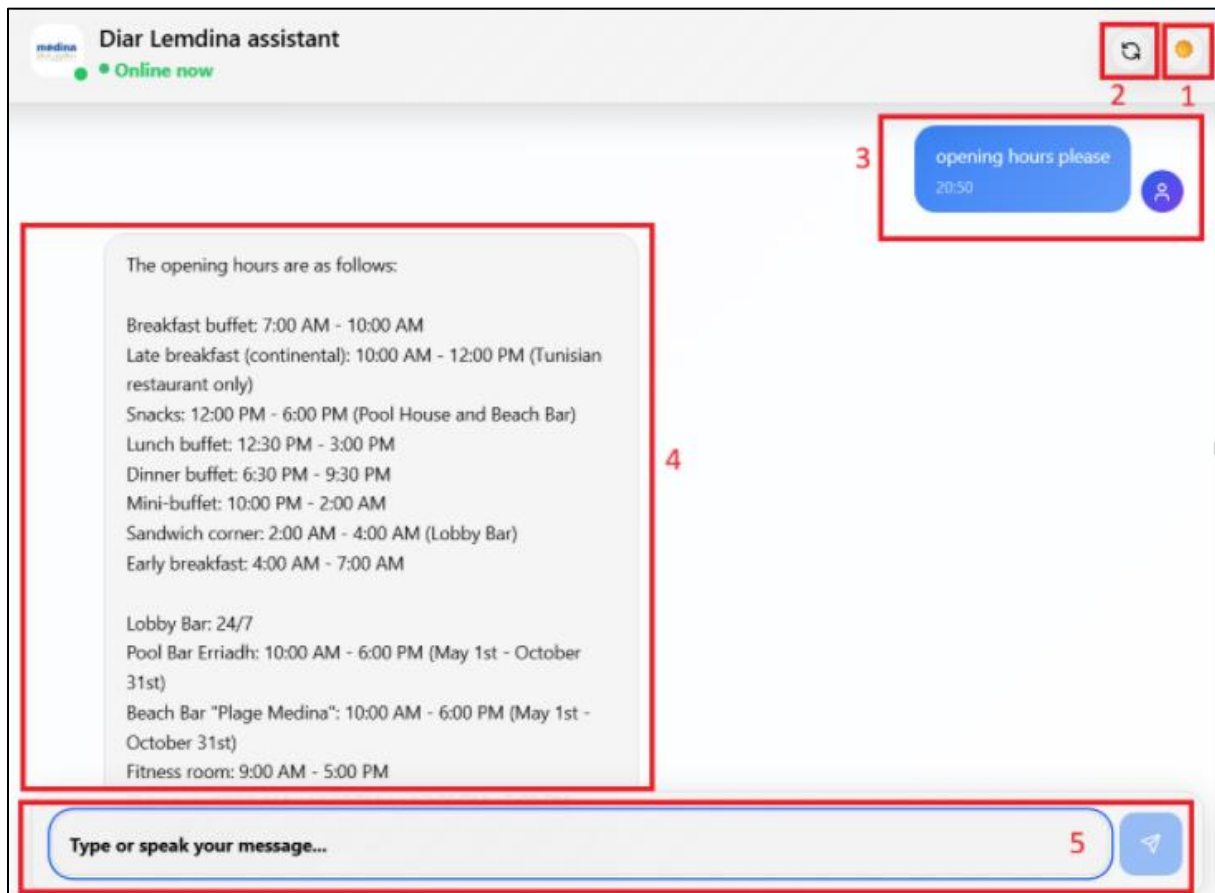
Red

Cyan

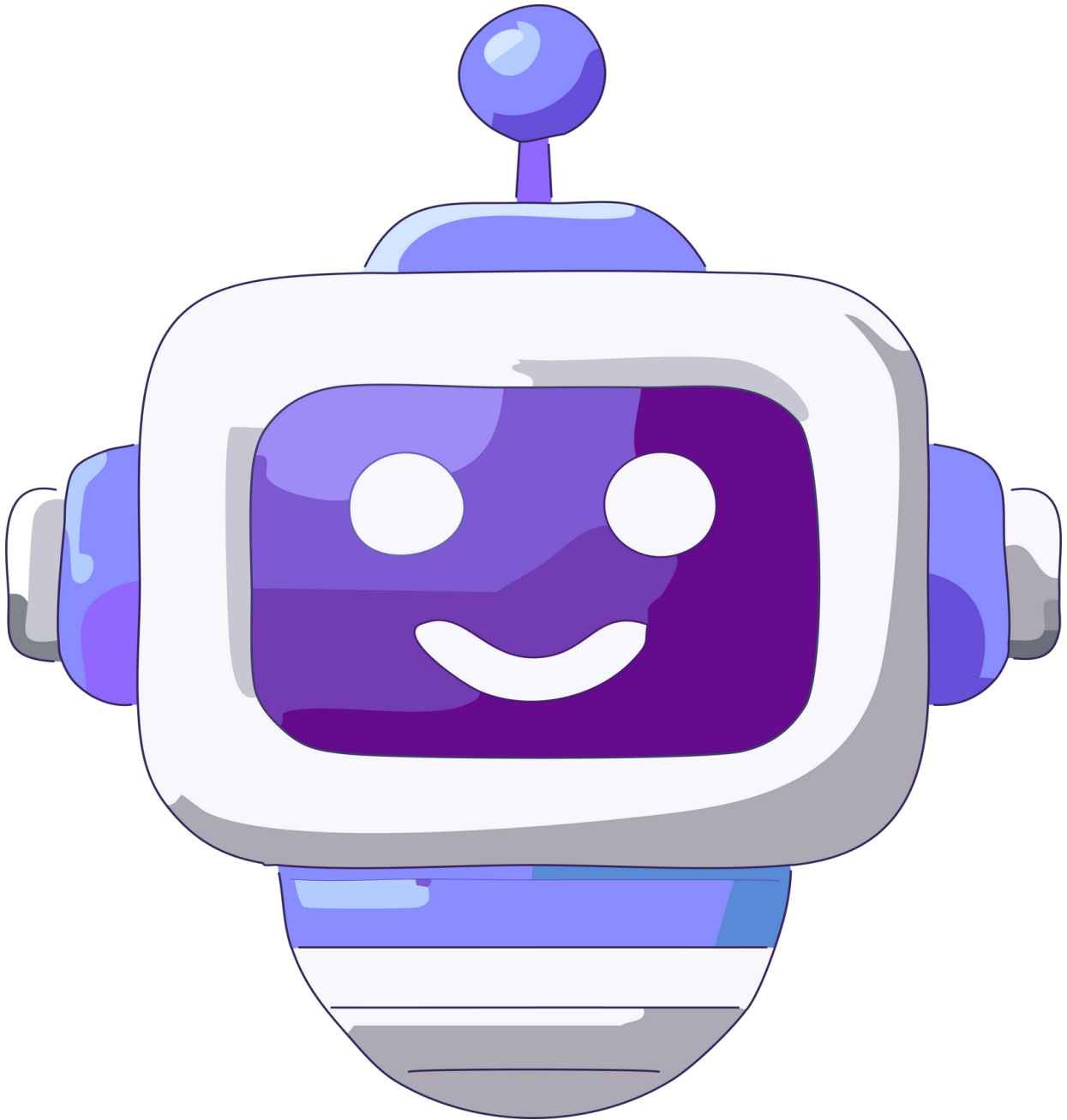
Indigo

1. The "Full Name" field allows you to enter or edit your name.
2. The "Email" field displays and permits editing of your email address.
3. The "Platform Name" field lets you set or modify the platform name.
4. The "Upload New Logo" field enables you to upload a new logo file.
5. The "Appearance" section allows you to customize the theme and primary color settings.

VI. Chatbot conversation



1. Click on this button to switch between dark mode and light mode.
2. Click to start a new conversation.
3. An example of a user request message
4. The message box displays the chatbot's response.
5. The "Type or speak your message" field lets you input or dictate a new message.



<https://chat.kiwisoftwares.net/>